



# Truly Understand Your Customer's Employees Stressors and Challenges. Plan Successful Change.

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*Passionate people, healthy organisations*

# our mission

“

Pulso works with managers, employees and partners, to build vibrant, healthy organisations, where everyone is passionate about their work.

”



# our ambition today

EAP is much more than individual counseling!

We want to:

- ◉ Demonstrate that an Employee Assistance Provider/Counselor can also counsel and coach organizations to optimize the wellbeing of their employees.

You can provide insight in

- ◉ the stressors and challenges of your client organizations?
- ◉ the impact of stressors and motivators on engagement and stress complaints.
- ◉ successful strategies for efficient change of your customer.



# how shall we do this ?

We tried to make it more real for you...

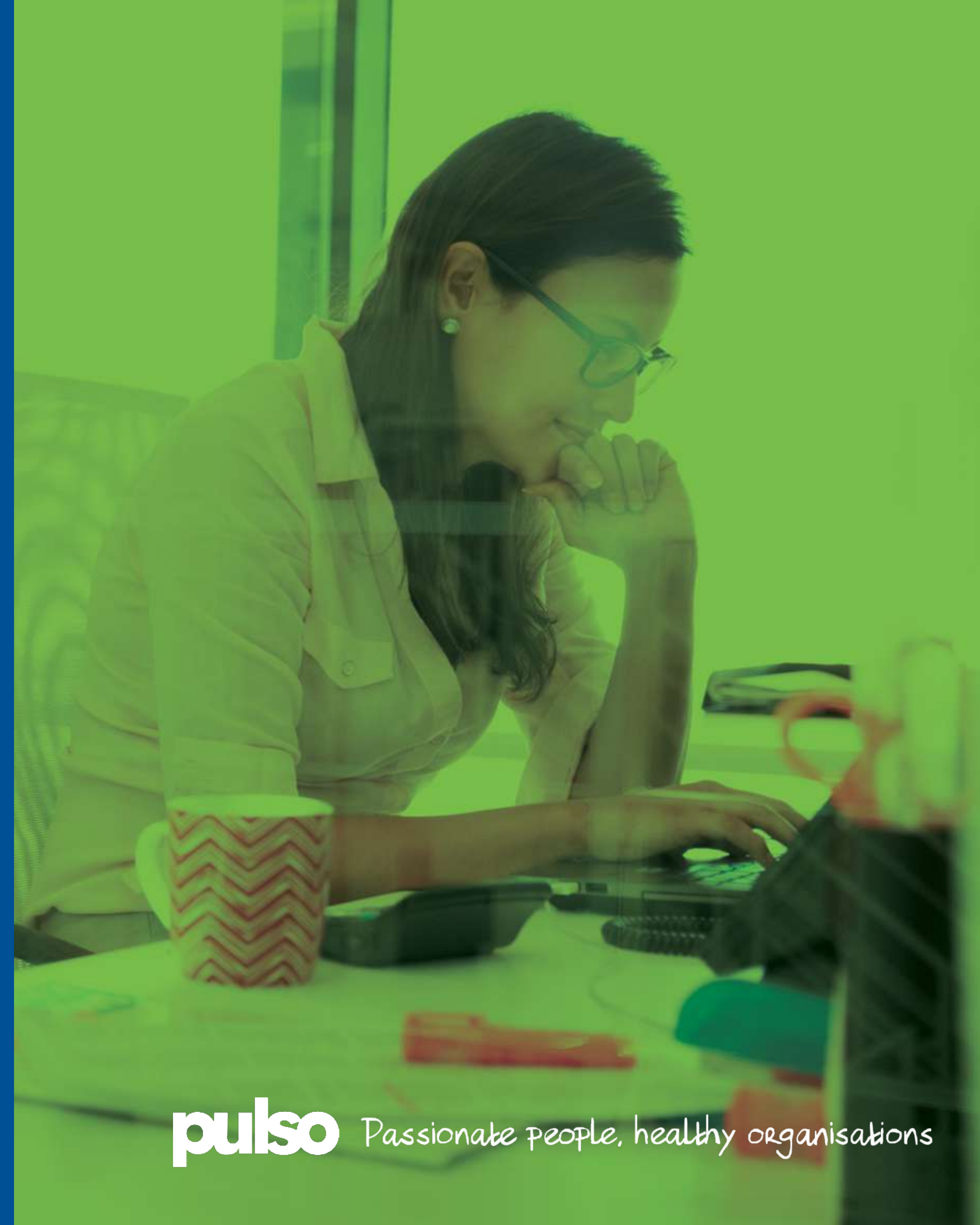
Based on a survey:  
**WITH YOUR DATA, WE CONSIDER YOU AS OUR  
CUSTOMER COMPANY**

Through an **INTERACTIVE SESSION**

With a Reportal Tool: developed by Pulso Europe,  
but easy to use by everyone.

Advantage of such a Reportal Tool:

- Different from report
- Coach or User from the customer company can make tables and graphs which are relevant and important for him
- Role of EAP provider: coach in using the reportal or direct coach



# Preventive measures

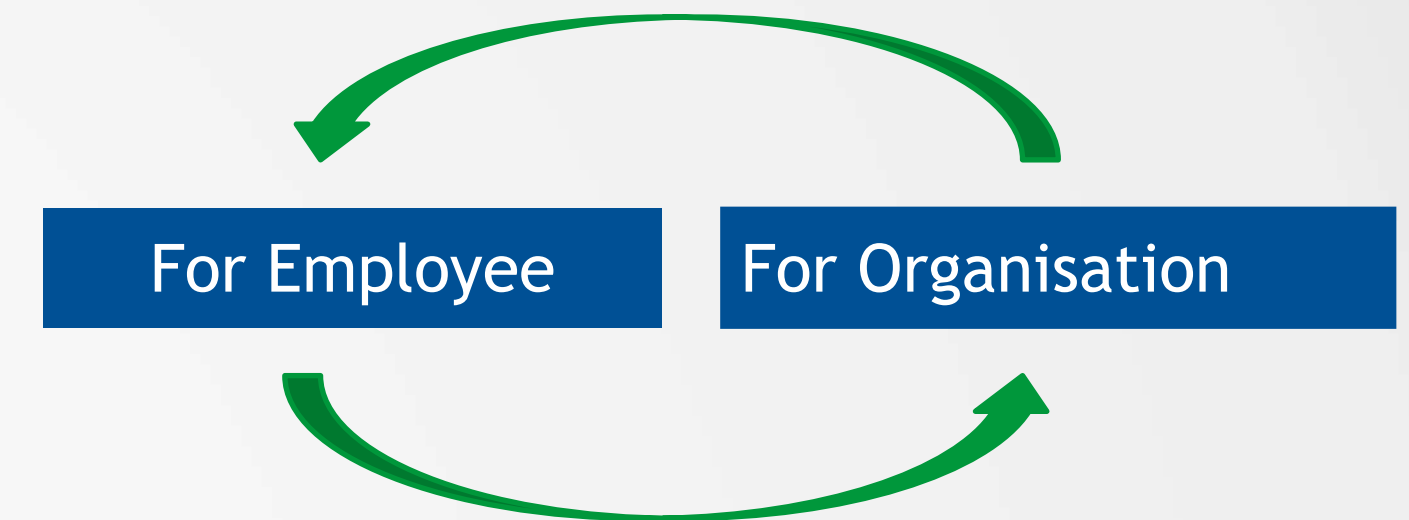
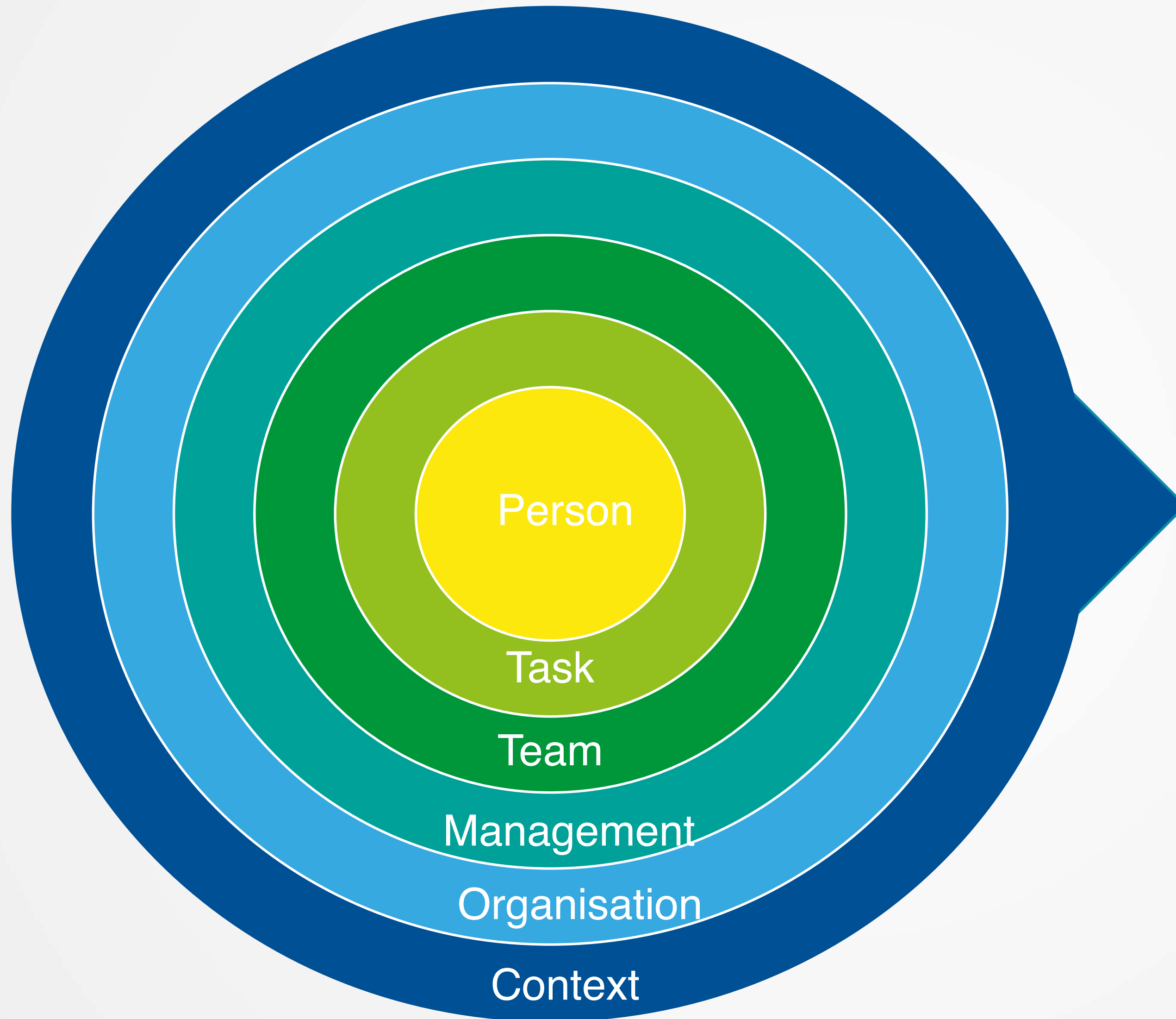
# Working Environment

# Objective: Optimizing well-being at work

**Primary**  
Prevent

**Secondary**  
Intervene

**Tertiary**  
Recover



- |                       |                       |
|-----------------------|-----------------------|
| Engagement            | Turnover              |
| Job satisfaction      | Absenteeism           |
| Org commitment        | Performance           |
| Loyalty               | Productivity          |
| Stress                | Customer satisfaction |
| Burnout               |                       |
| Undesirable behaviour |                       |